



Fulfilment and Quality Control Team Member

at StickerYou
Toronto, Ontario

About StickerYou

StickerYou is a global e-commerce leader in custom-printed, die-cut products that empower businesses and consumers to create professional-grade materials for marketing, packaging, décor and personal expression. Founded in 2008, StickerYou is an influential e-commerce trendsetter, using proprietary die-cut technology to create customized stickers, decals, iron-ons, badges, patches, labels, magnets and more in orders of one - to hundreds of thousands.

Fueled by a creative and passionate team, StickerYou is dedicated to growing the most engaged and talented people in Toronto, Canada.

The Role

The **Responsibilities of the Fulfillment and QC team member** is to ensure that all items are checked for quality, counted for accuracy and moved to the Shipping Department for timely delivery. This role requires someone with strong attention to detail, dependable multitasking skills who can work quickly under pressure and in a demanding and fast-paced environment.

What you'll be doing

- Counting all item pieces or barcode tags insuring quantity count of each order
- Performing quality control checks on all orders received, checking for print quality, damages and conducting peel tests
- Pending Rack Management
 - Checking in incomplete items and logging into the Pending Spreadsheet
 - Audit and Manage Pending Rack Spreadsheet and Rack
 - Investigate missing, incorrect and/or incomplete orders
- Assembling materials needed for preparing orders

Your Key Attributes

High Standards: You have a strong attention to detail, are organized and self-motivated. You ensure high standards of quality and efficiency, adhering to standard operating procedures, quality test methods, and quality assurance processes.

Problem Solving: You've demonstrated problem solving skills, good attention to detail. You have strong knowledge of Microsoft Office, including Excel and Word and have basic mental math skills

Aptitude for learning: You are a quick learner who takes every opportunity to find new and better ways to do things. You are eager to continuously expand your knowledge on print production operations.

Team Player: Your team can rely on you to be there for your shifts and help meet deadlines. You are equally independent and thrive in a fast-paced environment. You can work efficiently in the production department with consistent speed and accuracy. You communicate openly, timely and in a clear manner any issue with the Team Leader/Supervisor, co-workers and any one else who needs information regarding the printing and/or finishing function.

Are Safety Focused: You maintain safe working conditions with regards to equipment, chemicals, materials used and environment. You are prepared to safely perform manual labour and can lift up to 50 lbs. You also have the ability to stand for the duration of an 8 to 10 hour shift

Key Sills:

- Understanding of Window,Excel and Spreadsheet as well as a strong grasp of math
- High standards of quality and a scrutinizing eye to detail
- Ability to work under pressure with a high demand on output

Reasons to work at StickerYou:

- A high-growth hybrid print/technology company
- Strong leadership team
- Company-wide positive energy that's infectious - people enjoy coming to work every day!
- Fast-changing environment with ample learning and growth opportunities
- Support growth and help expand a global Canadian brand
- Strong corporate vision to make small companies "Better"
- Ability to serve a large variety of small and medium sized businesses in many segments
- 100% Canadian company with ALL of our products made locally
- Experience with cutting edge e-commerce and customization technology
- Fun work atmosphere including Beer Fridays, Goal Hitting Pizza Days, etc.

If you're interested in applying for this position, please send your resume to careers@stickeryou.com